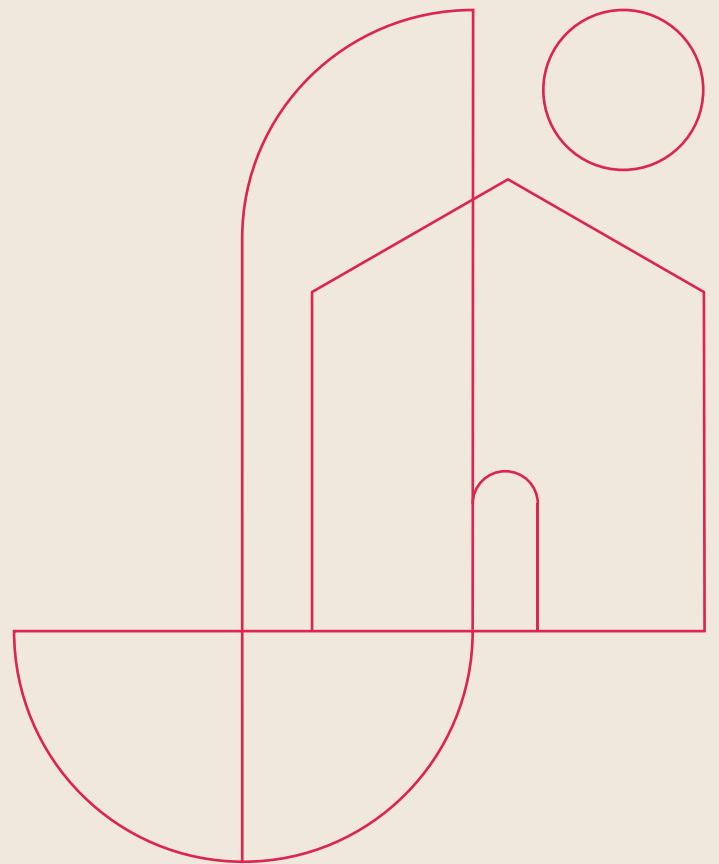


Annual Reception Report 2025



ARCA DI NOÈ
Cooperativa Sociale

Annual Reception Report - 2025

This Report is also available in Italian.

This document was created in collaboration
with the staff of Arca di Noè.

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Bologna, July 2026

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Forwards

The Arca di Noè's 2025 Report on reception marks an important milestone in the wider process of documentation and public reporting undertaken by the organisation. It is the first report of its kind produced by Arca di Noè, providing a structured, transparent and critical overview of a field that is as complex as it is constantly evolving: reception.

Although Arca di Noè operates at a local level, within three regions, the nature and scope of its work make it representative of the Italian reception system. The cooperative provides reception services for asylum applicants with the CAS reception, as well as for beneficiaries of protection and applicants with special needs within the SAI network, and in other closely related projects. Furthermore, through the Europasilos network, it takes part in the advocacy work of the Asylum and Immigration Board (Tavolo Asilo e Immigrazione - TAI).

The Cooperative is a partner in European projects funded by the Erasmus+ programme and participates in the work of the Consultative Forum of the European Union Agency for Asylum (EUAA). Hence the decision to publish this document in Italian and in English to encourage dialogue, sharing of knowledge and cooperation at an international level.

In 2025, Arca di Noè responded promptly to ensure reception and protection for a significant number of people arriving in Italy and in the regions where it operates. In a context characterised by growing needs and constantly changing migration flows, the cooperative's response confirmed its ability to combine hands-on engagement, professionalism and a constant focus on the dignity of the people it welcomes.

The year was also particularly significant from a political and institutional perspective, as it fell between the publication of the EU Pact on Migration and Asylum in 2024

and its planned implementation in June 2026. It was therefore an important transitional phase, which could and should have represented an opportunity for dialogue, joint preparation and collaborative development of the conditions necessary for implementation.

However, the Italian authorities have not made full use of this period: although the country has hosted major pilot schemes on the island of Lampedusa, the information has not been shared in a practical and systematic manner. The involvement of non-governmental and civil society organisations has been limited and insufficient, despite the decisive role these organisations have played in the history of reception in Italy.

Furthermore, during 2025, Arca di Noè promoted innovations consistent with the new forms of protection and the strengthening of rights introduced by the EU Pact on Migration and Asylum. With this in mind, the cooperative developed practices and initiatives focused not only on immediate protection but also on the social inclusion of asylum seekers, refugees and people with a migrant background, recognising that reception must translate into concrete opportunities for autonomy, participation and full citizenship.

The report represents an act of responsibility and a statement of principle: to document the work carried out, to share data and experiences, and to reaffirm the value of a reception system based on collaboration between institutions, local communities and civil society. Arca di Noè intends to contribute to the public debate and to the development of more effective, fair and sustainable policies and practices.



Giacomo Rossi

Head of the Reception
and Integration Department

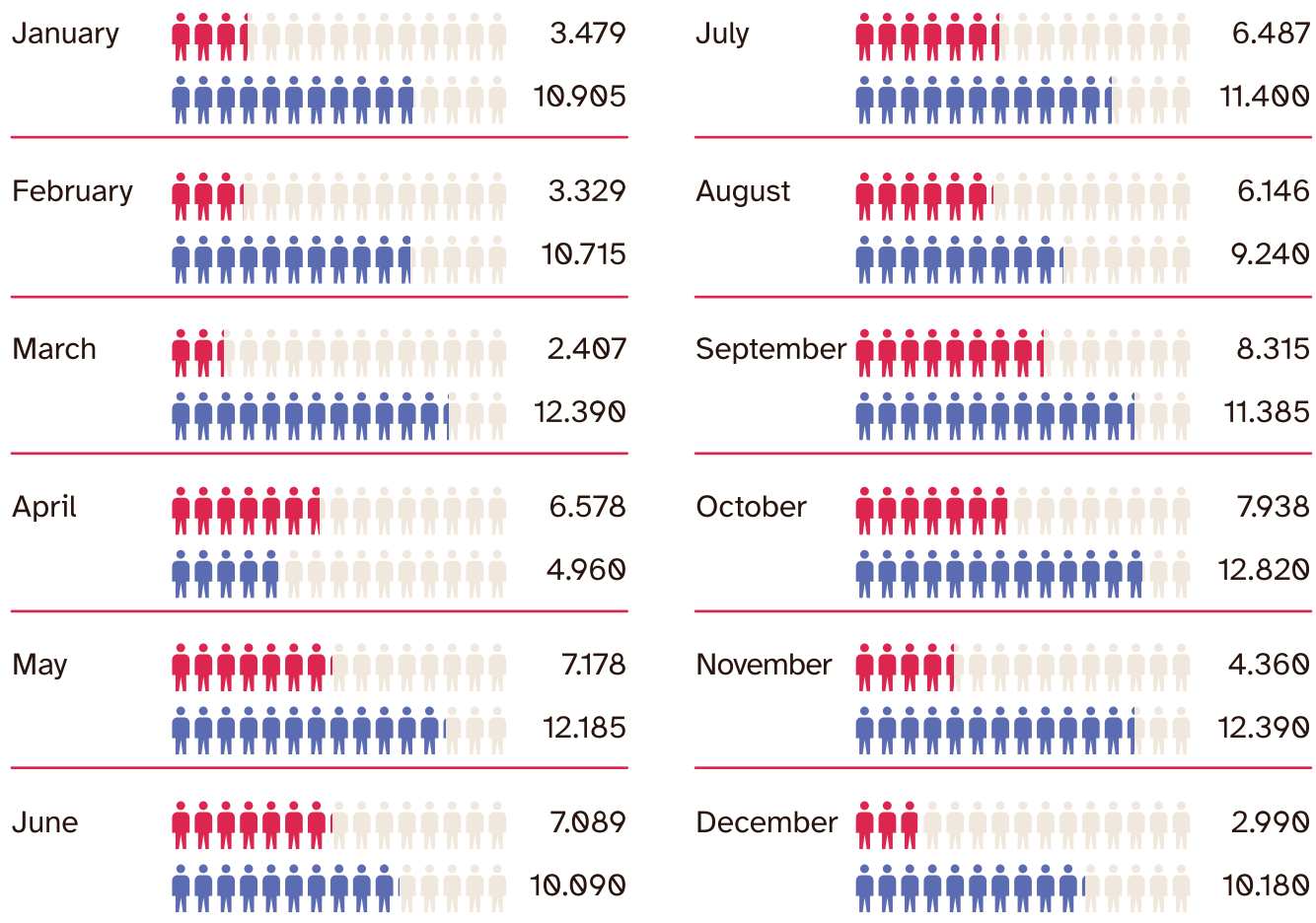
1.0 The Reception System in Italy in 2025

2025 proved to be a year of stabilisation in migration flows by sea to Italy, with figures broadly in line with those of 2024 and significantly lower than the peak recorded in 2023, though the reception system was undergoing regulatory and organisational changes. During 2025, the number of people disembarking on Italian shores stood at 66,296, a figure almost identical to that of 2024 (66,617) and a far cry from the more than 157,000 arrivals recorded in 2023. This trend confirms a period of stabilisation following the significant increase in flows the previous year, with Libya once again becoming the main country of embarkation, from which around 88 per cent of people set sail in the first nine months of 2025. With regards to applications for international protection, 128,655 first-instance asylum applications were recorded in 2025, compared to 151,120 in 2024. A total of 104,560 decisions were issued at first instance, with an overall rate of recognition of protection – including the complementary form of protection ‘special protection’ – of 30 per cent, and at second instance with an overall rate of 82 per cent. Concerning unaccompanied foreign minors, as at 31 December 2025, 12,177 minors had arrived in Italy by sea, an increase compared with the previous year but still well below the peaks recorded in the two-year period 2022–2023. Most are aged 17 or 16, come mainly from Egypt, Ukraine, Bangladesh and The Gambia, and

are housed primarily in Sicily, Lombardy, Campania and Emilia-Romagna. As at 31 December 2025, the Italian reception system showed a clear predominance of reception centres for applicants for international protection (also known as Extraordinary Reception Centres – CAS) over the Reception and Integration System (SAI): 102,333 asylum seekers were accommodated in CAS reception facilities, whilst 39,491 people were accommodated in SAI reception facilities managed by local authorities, with 41,289 active places at the end of the year, of which 33,885 were for ordinary reception, 6,646 for unaccompanied minors and 758 for beneficiaries with specific healthcare needs. The number of active places in the SAI increased by 6.7 per cent compared with 2024. These trends are reflected proportionally in the local and regional contexts in which Arca di Noè operates.

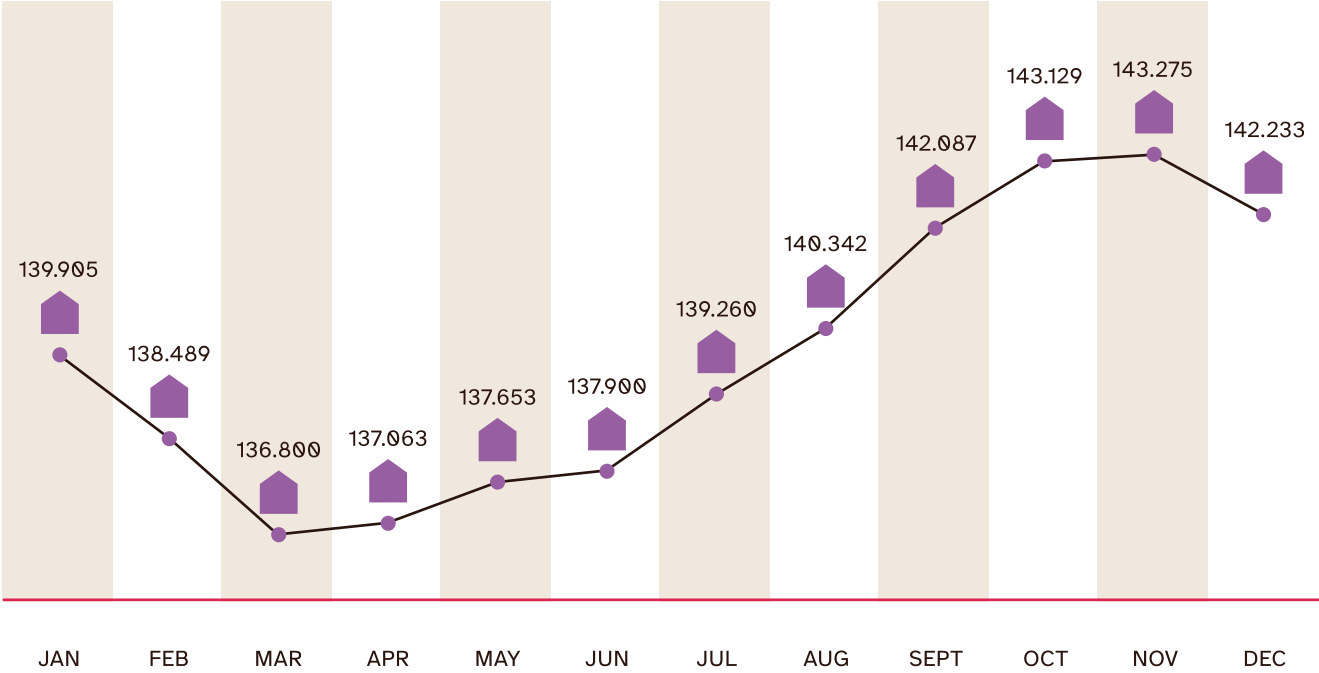
ITALY MIGRATION DATA 2025

A Comparison of Arrivals and Asylum Applications



Caption:  = 100 persons disembarked
 = 100 asylum applications

ITALY MIGRATION DATA 2025
Monthly total of people received



2025 saw the widespread implementation of the regulatory changes introduced in 2023 and 2024. Among the main changes was the removal of roles and functions such as the social worker and Italian language teaching, which were replaced by the new role of social support worker. This reform has resulted in widely varying standards depending on the interpretation given by the different organisations managing the service: in some settings, Italian language courses have almost disappeared, whilst in others they have been retained or scaled back. The removal of essential services such as language teaching and functions supporting social and labour market integration appears to lack foresight, particularly in light of the recast Reception Conditions Directive (Directive (EU) 2024/1346), which requires Member States to provide precisely these measures. In fact, Italy will inevitably have to amend the tender specifications once again to reintroduce services that had been eliminated, resulting in a clear wastage of resources and a disruption to integration pathways. Furthermore, in the same year, regulations were introduced to facilitate the entry of qualified third-country nationals, with the reasonable aim of meeting a growing need for labour in strategic sectors. However, if these new measures were to amount to a reduction in investment in the inclusion of third-country nationals already present in the country – including asylum seekers and refugees – there would be a risk of turning a clear opportunity into a significant social cost, exacerbating inequalities and marginalisation.

2025 was also a year in which Italy provided reception and protection to a significant number of Palestinian nationals from the Gaza Strip, through humanitarian, university and healthcare corridors, as well as family reunification. In Bologna alone, over 120 people were accommodated in SAI facilities, 90 of whom arrived in 2025. In the same year, the dysfunctional fragmentation caused by a parallel reception system for Ukrainian nationals granted temporary protection – coordinated by the Civil Protection Department – was overcome

(Circular of the Ministry of the Interior No. 26157 of 18 June 2025). Thanks to a necessary expansion of SAI places, many Ukrainians have gradually been integrated into standard programmes managed by local authorities, thereby reducing the duplication of reception channels. However, there remains a general disparity in standards regarding access to reception measures in CAS and SAI centres for people who meet the same eligibility criteria, as well as a completely random allocation to one or the other type of reception. Moreover, misunderstandings and miscommunications have frequently arisen between the prefectures, resulting in the erroneous termination of reception measures – which were subsequently revoked – and in communications to Ukrainian citizens that were often contradictory.

Ahead of the implementation of the EU Pact on Migration and Asylum, Italy has hosted important trials of the new procedures, such as the one held in Lampedusa in October 2025. However, very little has been done in preparation for the implementation of the new measures set out in the aforementioned Reception Directive, for example with regard to strengthening safeguards for applicants for protection with special needs, such as minors, victims of torture or violence, people with disabilities or serious health problems. This inaction exposes the Italian system to the risk of regulatory inadequacy as early as 12 June 2026 – the deadline for transposing the directive into national law – with consequences for the failure of persons seeking international protection to enjoy their rights. In the long term, it could also lead to the European Commission launching infringement proceedings. The availability of the training module ‘Introduction to vulnerability and special needs’, developed by the European Union Agency for Asylum (EUAA), for staff working in the sector is viewed as a decidedly positive development. However, the initiatives undertaken in this regard remain insufficient, and further significant efforts will be required in view of the implementation of the new legislation.

2.0 Organisational structure

Arca di Noè has been operating within the reception system since 2008 and, over time, has developed an organisational model capable of addressing the complexity of the services provided to people it supports, as well as the different geographical and operational contexts in which it works. The management of reception projects across a broad geographical area covering the Metropolitan City of Bologna in Emilia-Romagna, the Metropolitan City of Florence in Tuscany and the Province of Perugia in Umbria has required the establishment of a flexible and structured organisational framework, capable of ensuring a strong local presence, the integration of interventions and continuity in support pathways towards autonomy.

The complexity of this organisational structure – characterised by a large number of reception facilities and the diverse needs of the people supported – is underpinned by a clear definition of roles, responsibilities and management levels. The aim is to ensure the effective organisation of services, by fostering multidisciplinary teamwork, cooperation across departments and internal functions, as well as with external stakeholders, and the development of personalised pathways towards social inclusion, integration and autonomy.

The model is organised on a territorial division into 12 local reception teams, each responsible for the operational management of services within its designated area. Each team is led by an operational coordinator, who supervises activities, facilitates coordination among the different actors involved and provides support in the day-to-day management of interventions. Alongside, these local teams are supported by cross-cutting specialist services – covering legal advice and counseling, employment support, Italian language courses, linguistic and cultural mediation, educational support and housing services – which provide specialist expertise and contribute to a multidimensional approach to the needs of the people welcomed.

The various operational coordination units liaise with a higher level of management responsible for defining strategic directions, providing overall supervision, harmonising practices, monitoring service quality and facilitating coordination across the different geographical areas and fields of intervention. This level reports to the relevant sector manager.

This multi-level structure combines in-depth knowledge of local contexts and a strong territorial presence with a unified organisational vision. It ensures methodological consistency, the sharing of expertise and good practices, and the organisation's ability to respond effectively to changes and emerging needs within the reception system.

3.0 Activities and Results in 2025



Arca di Noè delivers most of its activities in this area in collaboration with the Consorzio L'Arcolaio, a consortium of social cooperatives of which it is one of the founding members. It also works in close partnership with a range of third-sector organisations. In the Bologna area, the public authorities responsible for SAI projects are the Municipality of Bologna, together with ASP Città di Bologna (Public Company for Services to the person of Bologna), and the Nuovo Circondario Imolese, specifically for the “Ordinary Cases” project in the Imola area. In the Province of Perugia, the public authority responsible for the SAI project is the Municipality of Magione. Recep-

tion services for applicants for international protection are provided in Emilia-Romagna and Tuscany on behalf of the Prefecture of Bologna and the Prefecture of Florence, respectively. In accordance with the applicable legal framework, Arca di Noè refers to the standards and indicators developed by the European Union Agency for Asylum (EUAA) and follows the SAI reception model. For this reason, SAI activities are presented first, although these services come at a later stage of the reception pathways. Additional services and projects are implemented through funding from other public and private bodies, which are referred to in the following sections.

The SAI reception system is divided into three specialised categories to meet the different needs of beneficiaries:

The **Ordinary Cases** category constitutes the main reception pathway and provides accommodation, legal assistance, language courses and social integration services to single adults and families who are seeking or are granted international protection.

DM / DS - Mental Health / Disability offers specialised, high-intensity support to persons in vulnerable conditions with severe physical disabilities (Disability/Health) or psychological and psychiatric disorders (Mental Health), providing targeted medical care, rehabilitation and personal care.

MSNA - Unaccompanied Foreign Minors is a framework dedicated to the protection of minors, designed specifically for young migrants under the age of 18 (Unaccompanied children), focusing on safe accommodation, support for legal protection, education and age-appropriate development.

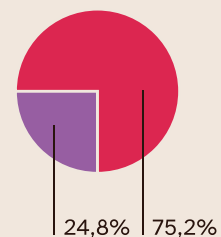


3.1

General overview

2.302

people accommodated,
of whom:



SAI ORDINARY CASES, DM/DS, MSNA

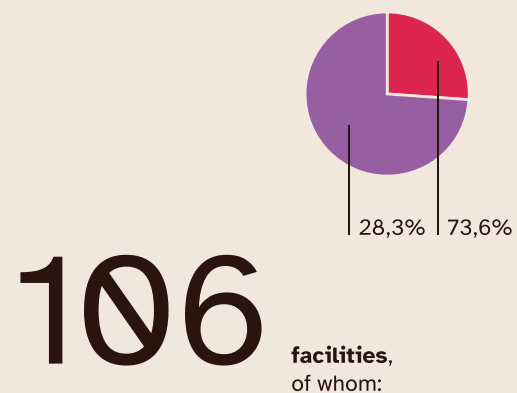
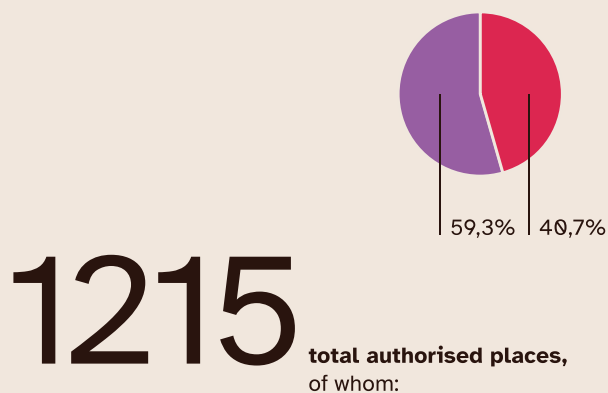
Metropolitan City of Bologna,
Nuovo Circondario Imolese
and City of Magione, of whom:

Ordinary Cases Bologna	480
Ordinary Cases Magione	19
DM DS	23
MSNA	48

FIRST RECEPTION OF APPLICANTS FOR INTERNATIONAL PROTECTION

Metropolitan City of Bologna
and Florence, of whom:

Bologna	212
Florence	256
"Mattei" Reception Centre	1.264



SAI ORDINARY CASES, DM/DS, MSNA

Metropolitan City of Bologna,
Nuovo Circondario Imolese
and City of Magione, of whom:

Ordinary Cases Bologna	433
Ordinary Cases Magione	20
DM DS	15
MSNA	26

Metropolitan City of Bologna,
Nuovo Circondario Imolese
and City of Magione, of whom:

Ordinary Cases Bologna	67
Ordinary Cases Magione	3
DM DS	3
MSNA	5

FIRST RECEPTION

Metropolitan City of Bologna
and Florence, of whom:

Metropolitan City of Bologna	169
Metropolitan City of Florence	152
"Mattei" Reception Centre	400

Metropolitan City of Bologna
and Florence, of whom:

Metropolitan City of Bologna	15
Metropolitan City of Florence	11
"Mattei" Reception Centre	2

3.2

SAI Project

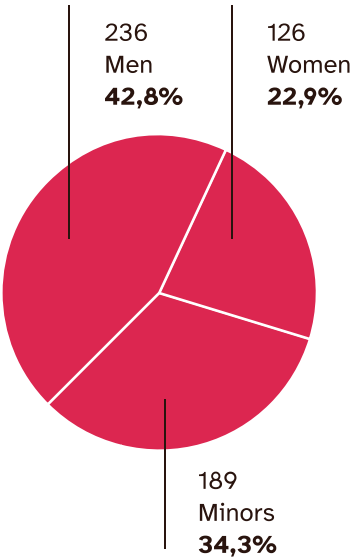
Reception and Integration System: reception of ordinary adults and families, DM-DS individuals with special needs and unaccompanied children (MSNA)



Metropolitan area
of Bologna

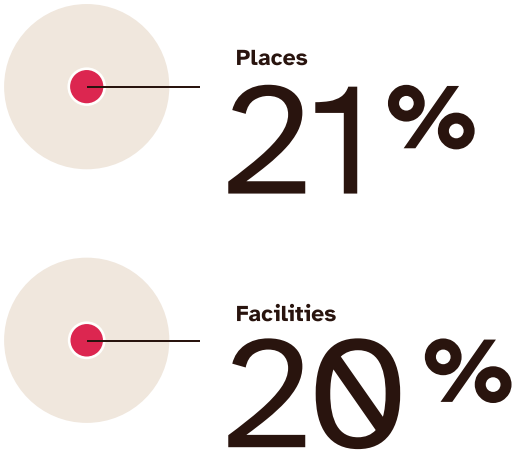
551

people received in total in 2025,
of whom:



SAI PROJECT IN BOLOGNA:
THE ROLE OF ARCA DI NOÈ

Arca di Noè's share of the total number of accommodation places and reception facilities in the Metropolitan City of Bologna within the SAI Project. Further information and data on SAI reception services in Bologna and accommodation for applicants for international protection are available at bolognacares.it and migradatabo.it



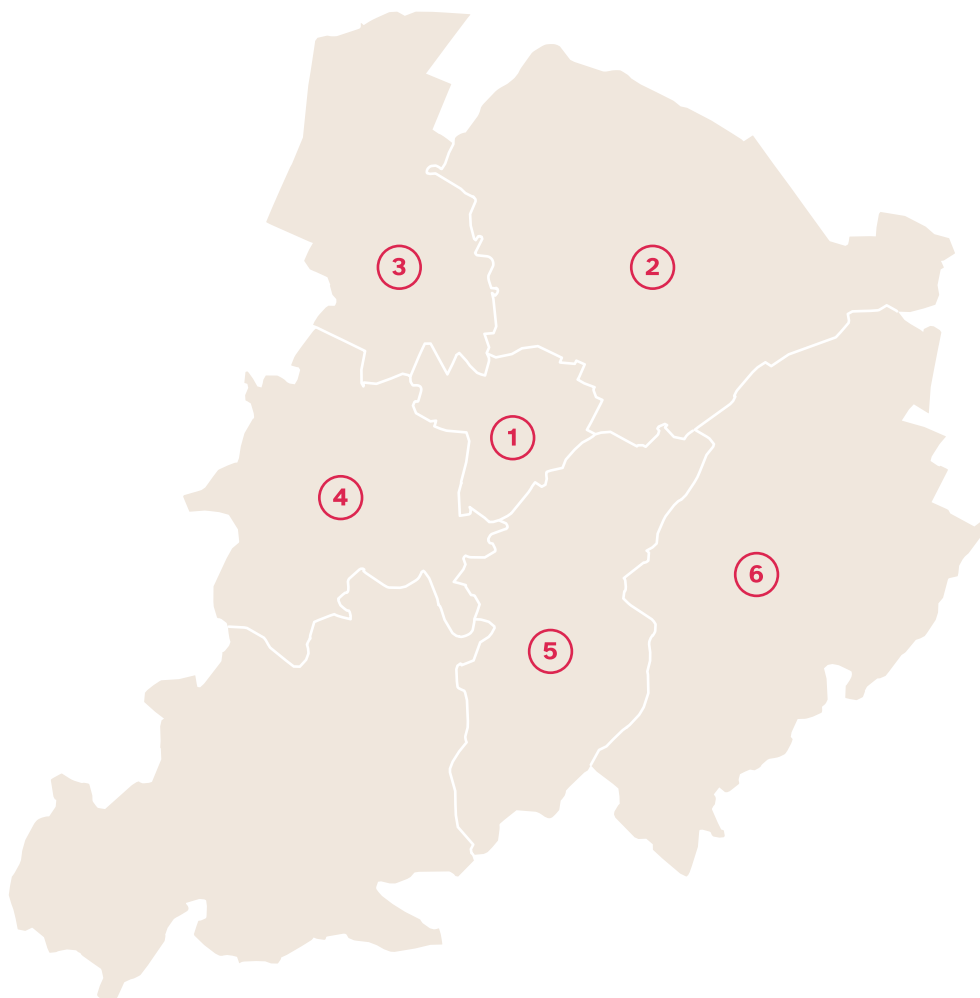
Source: Bologna Cares Report (31/12/2025)

TERRITORIAL SCOPE OF
THE SAI PROJECT

17
Municipalities

474
total places

75
facilities



Ordinary Cases

Places: 433

Facilities: 67

DM/DS

Places: 15

Facilities: 3

MSNA

Places: 26

Facilities: 5

1 Bologna

Municipalities:

1

Ordinary Cases

Places: 203

Facilities: 29



Places:

238

DM/DS

Places: 9

Facilities: 2



Facilities:

36

MSNA

Places: 26

Facilities: 5

2 Pianura Est

Municipalities:

7

Ordinary Cases

Places: 48

Facilities: 8



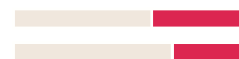
Places:

54

DM/DS

Places: 6

Facilities: 1



Facilities:

9

3 Pianura Ovest

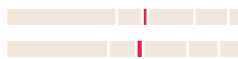
Municipalities:

1

Ordinary Cases

Places: 10

Facilities: 2



4 Reno, Lavino, Samoggia

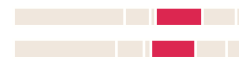
Municipalities:

3

Ordinary Cases

Places: 88

Facilities: 13



5 Savena Idice

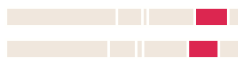
Municipalities:

4

Ordinary Cases

Places: 63

Facilities: 9



6 Nuovo Circondario Imolese

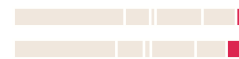
Municipalities:

1

Ordinary Cases

Places: 21

Facilities: 6



COUNTRIES OF ORIGIN

41

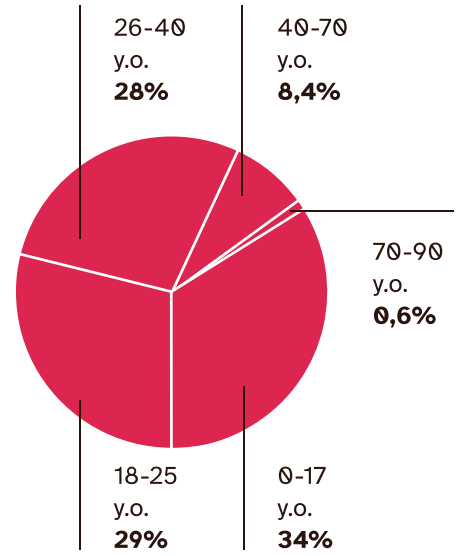
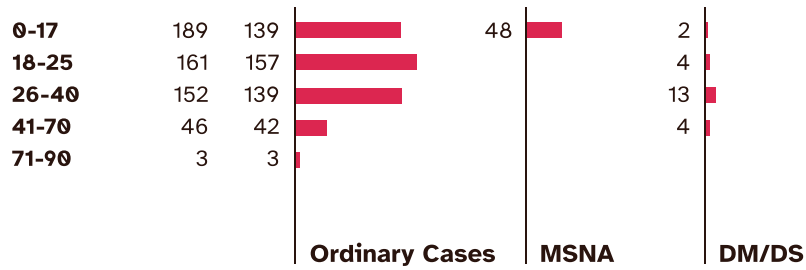
nazionalità

Country	N°	M	W	<18
Afghanistan	23	10	8	5
Albania	20	7	4	9
Azerbaijan	4	1	1	2
Bangladesh	19	13	0	6
Brazil	1	1	0	0
Burkina Faso	33	30	1	2
Cameroon	9	7	1	1
China	3	1	2	0
Ivory Coast	18	6	6	6
Egypt	13	3	0	10
Ethiopia	2	1	0	1
The Gambia	23	11	0	12
Ghana	1	0	0	1
Guinea	10	5	1	43

Guinea Bissau	3	1	1	1
Iran	3	1	2	0
Iraq	7	3	3	1
Kenya	2	0	1	1
Kosovo	8	2	1	5
Lebanon	6	1	1	4
Libya	8	2	2	4
N. Macedonia	6	2	2	2
Mali	25	25	0	0
Morocco	5	3	1	1
Nepal	1	1	0	0
Niger	1	1	0	0
Nigeria	66	13	17	36
Pakistan	30	22	5	3

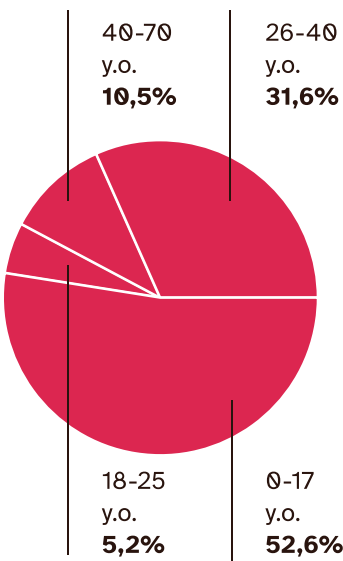
Palestine	29	5	11	13
Peru	10	3	5	2
D.R. Congo	3	0	2	1
Russia	8	3	2	3
Senegal	6	4	1	1
Sierra Leone	1	0	1	0
Syria	9	3	3	3
Somalia	8	8	0	0
South Sudan	2	2	0	0
Sudan	4	3	1	0
Tunisia	43	17	8	18
Turkey	29	7	8	14
Ukraine	49	8	24	17
Total	551	236	126	189

AGE GROUP



Province of Perugia Municipality of Magione

In 2025, the SAI project provided accommodation for 19 people from four households of Algerian, Tunisian, Ukrainian and Colombian nationality, including 10 minors, who were accommodated in 3 dedicated facilities. The support network has been further strengthened thanks to the collaboration with the ‘Progetto Donna Integra’ Association, with which workshops aimed at the beneficiaries have been launched to promote socialisation, the exchange of experiences and awareness of the services available. Similarly, cooperation with *ARPAL* Umbria makes it possible to organise work placements and provide support for active labour market policies.



FAMILY HEALTH AND COUNSELING CENTRE 2.0: THE HEALTH AND WELLBEING OF WOMEN AND FAMILIES

This is a project promoted by the Municipality of Perugia in collaboration with third-sector organisations. The initiative aims to strengthen the guidance and support services provided to pregnant women, new mothers and families, through an integrated care model that combines health, social, psychological and educational aspects.

The project supports women throughout their journey into motherhood, from pregnancy through to the child's first three years of life, offering personalised interventions designed to address the various needs that arise, with particular attention to situations of social fragility and vulnerability.

As part of the project, Arca di Noè provides a linguistic and cultural mediation service. In Perugia, 35 per cent of women giving birth are of foreign origin; the project also provides a social welfare and employment guidance service.

For those accommodated in reception centres, the project represents an important opportunity to connect with the local network, facilitating access to services dedicated to women's health, maternity protection and family support.



LGBTQIA+ Reception

Experience gained in reception services has highlighted how LGBTQIA+ asylum seekers and refugees may face specific vulnerabilities, often linked to the intersection of their migration journey, the discrimination they have suffered and the need to live out their identity in a safe environment. In collective reception settings, in fact, sharing living spaces and the presence of different cultural norms can make it more difficult to express one's gender identity or sexual orientation, leading to isolation, fear of judgement and invisibility.

To meet these needs, Arca di Noè has established a dedicated support model, aimed at creating inclusive environments in which every person can feel recognised and valued. The aim is to promote pathways to independence and well-being through multidisciplinary support that encourages the building of positive relationships, dialogue and the overcoming of cultural and social barriers.

IN THE PRESS



The project's experience was also featured in the magazine *Altreconomia*, which devoted an in-depth feature to best practices in welcoming LGBTQIA+ migrants in Italy.

The article highlights the value of the Bologna-based local network and the role of third-sector organisations in developing pathways for reception, protection and inclusion.

Read the article



VISIONI IN TRANSITO: FOURTH EDITION

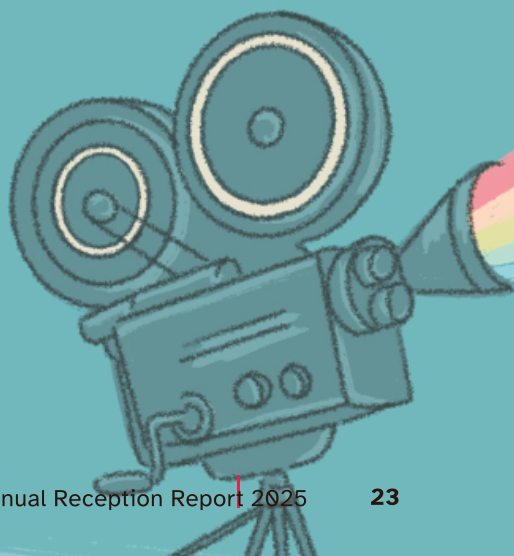


In 2025, *Visioni in Transito* reached its fourth edition, reaffirming its status as one of the key initiatives for raising awareness and fostering dialogue promoted by Arca di Noè on the issues of migration and LGBTQIA+ identities. Organised as part of the Reception and Integration System (SAI), in collaboration with ASP Città di Bologna and civil society organisations, the project uses cinema as a tool for discussion, capable of helping to break down stereotypes and promote a culture of inclusion.

The 2025 edition consisted of a series of five online sessions led by Luca Nieri, an activist and film expert, during which participants explored, through the shared viewing of films, themes related to identity, migration journeys, rights and discrimination. As in previous editions, the film screenings were accompanied by an analysis of cinematic language, transforming each session into an opportunity for participation, listening and the exchange of experiences.

The project also strengthened the network of collaboration between Arca di Noè and organisations working to promote the rights of LGBTQIA+ people, fostering opportunities for interaction between members of the public, practitioners and people from migrant backgrounds. Finally, the project was documented through illustrations by Lavinia Cultrera and a series of podcasts produced in collaboration with Radio Città Fujiko, thereby broadening the reach of the content and insights that emerged during the meetings.

◀ Listen to the podcast here



Education Section

Arca di Noè has established an Individualised Educational Service, a structured framework designed to address the growing complexity of the vulnerabilities observed among those in its care. The service provides specialised professionals with experience and expertise in psychosocial support, who work alongside the reception teams in managing situations involving high vulnerability. The programme is aimed at several specific target groups: young people who have recently come of age during the delicate transition from the unaccompanied children (MSNA) support pathways to adult reception services; families and single-parent households requiring parenting support; and individuals with psychiatric vulnerabilities or with psychosocial issues that have not yet been clearly defined. In all these situations, the presence of a dedicated support worker helps both to prevent problems from becoming chronic and to encourage the identification of latent needs and prompt referral to specialist local services, such as Mental Health Centres, drug addiction support services (SERT) or social services.

The intervention methodology unfolds through a gradual and highly personalised process. It begins with an in-depth preliminary phase of needs analysis and active listening by the team, before moving on to the delicate stage of establishing a rapport with the individual. Only after building a solid relationship of trust does the psychosocial support expert define the Individualised Social Plan (PSI), agreeing on objectives, timelines and operational procedures that are periodically reviewed. For the person in care, the support worker provides a neutral space for listening that is independent of the management dynamics of the facility, helping to foster the development of independence and socialisation. For the reception team, the service provides essential operational and methodological support, helping staff to manage complex cases, facilitating networking with local services and enhancing in-house expertise through ongoing multidisciplinary dialogue.

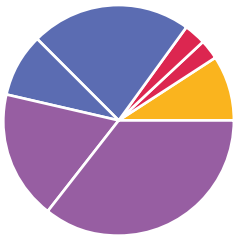
2

qualified professionals
employed by Arca di Noè



67

cases handled in 2025
(consultations with the SAI
and MSNA teams), of which:



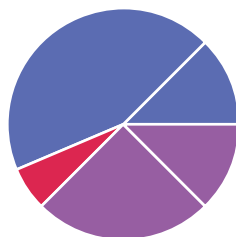
- **36** households, of which **12** are single-parent
- **21** single men, of whom **15** have recently come of age
- **4** single women, of whom **2** have recently come of age
- **6** unaccompanied minors

Throughout 2025, the Transversal Education Department consolidated and structured its advisory services aimed at the teams working on standard SAI and MSNA projects, working in close collaboration with the ASP Città di Bologna to strengthen in-house educational expertise and put in place specialist local support services. With the increase in the number of families taken into care, there has been a growing reliance on an approach that places children at the centre of dedicated, individualised programmes, with the full knowledge of the parent(s). This shift has made it possible to provide vital support for numerous complex — linked mainly to psychological vulnerabilities, parental fragility and addiction issues — thereby laying the foundations for work that is increasingly prevention-oriented. Constant preventive action makes it possible, in fact, to avoid emergency situations, triggering a virtuous circle that improves psychological and physical wellbeing and fosters more peaceful and collaborative family relationships.

Alongside case management advice, the service has developed significant educational initiatives and direct support measures. These include the creation of play and learning areas dedicated to young children within family support centres, designed to provide practical support for parenting. Furthermore, structured counselling and information sessions held directly with service users on key issues such as the protection of minors, the prevention of early school leaving and adolescence from an intercultural perspective have been consolidated.

In terms of research and methodological innovation, 2025 saw a strong focus on the issues of substance and digital use or addiction, which took the form of training sessions, dedicated public events and workshops for unaccompanied foreign minors as part of the *WI-FIND* project. Academic collaboration with the University of Bologna has also led to the development of a survey tool on the use of devices within households, which will remain available to the teams as an operational guideline. From the cross-cutting perspective provided by the team's work, new educational challenges have emerged on which to focus future interventions: from managing intra-family conflict to language support for children, from preventing early school leaving to guidance on the for family allowances, right through to the need for training programmes dedicated to intercultural parenting, the correct use of digital communication channels and the prevention of grooming risks for young adults and unaccompanied foreign minors.

16



educational programmes,
standard SEI-SAI educational
interventions, launched in 2025,
of which:

- 6 households, of which 4 are single-parent
- 8 single men, of whom 7 have recently come of age
- 2 single women who have recently come of age

METHODOLOGY AND SUPPORT FOR MULTIFUNCTIONAL CHILDCARE ASSISTANTS – API

As part of its cross-curricular education programme, Arca di Noè has developed and refined a methodology for providing support through the collaboration of Multifunctional Childcare Assistants (API). The service addresses the need to provide temporary support to families and single-parent households in our care, offering practical assistance with childcare and combating the social isolation associated with the migration process.

APIs are qualified professionals specialising in working with children and adolescents. Going beyond basic childcare, they integrate expertise in play and recreation, academic support, and parental guidance, under the supervision of an educationalist specialised in cross-curricular education. With this in mind, they organise both group activities and creative workshops aimed at involving parents in managing their children's playtime, as well as support services for childbirth and motherhood. In this latter area – in partnership with local organisations and associations (the Doules and the Il Melograno Association) – to prevent postnatal loneliness, they offer home-based support to new mothers, with particular attention to single-parent families during the delicate postnatal period.

The programme is coordinated and monitored by the educationalist from the Cross-Curricular Education department, who liaises with the local teams and ensures methodological supervision of the work. The interventions, whether individualised or group-based, are planned by the reception team following a careful assessment of the specific needs of each family unit. Furthermore, the substantial support provided by APIs within the residential settings allows for detailed observation of the children, facilitating the early identification of any vulnerabilities and the building of strong relationships of trust with the families.



3.3

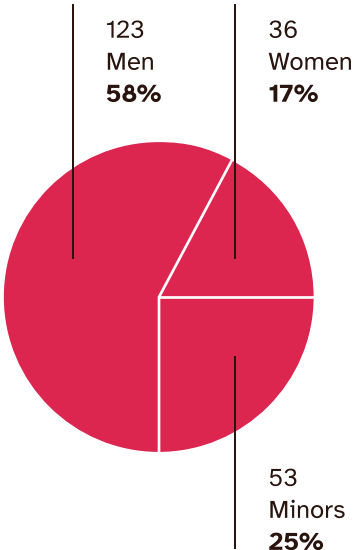
First Reception: Asylum applicants



Metropolitan area
of Bologna

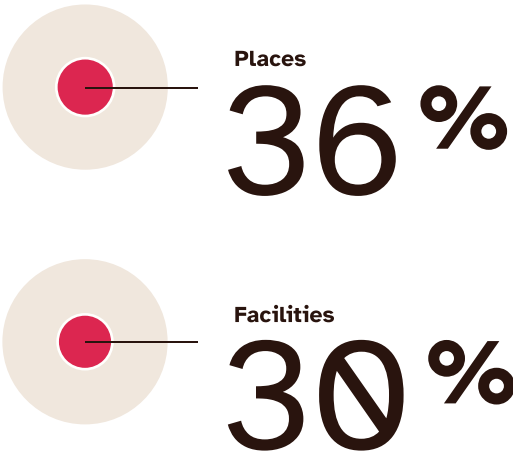
212

people accommodated in 2025 in
the **Distributed Reception Centres**
(facilities)



**ARCA DI NOÈ IN ASYLUM APPLICANTS
FIRST RECEPTION IN BOLOGNA**

Arca di Noè's share of the total number of accommodation places and reception facilities in the Metropolitan City of Bologna within the First Reception. Further information and data on SAI reception services in Bologna and accommodation for applicants for international protection are available at bolognacares.it and migradatabo.it



Source: Bologna Cares Report (31/12/2025)

**TERRITORIAL SCOPE OF
THE FIRST RECEPTION PROJECT**

6

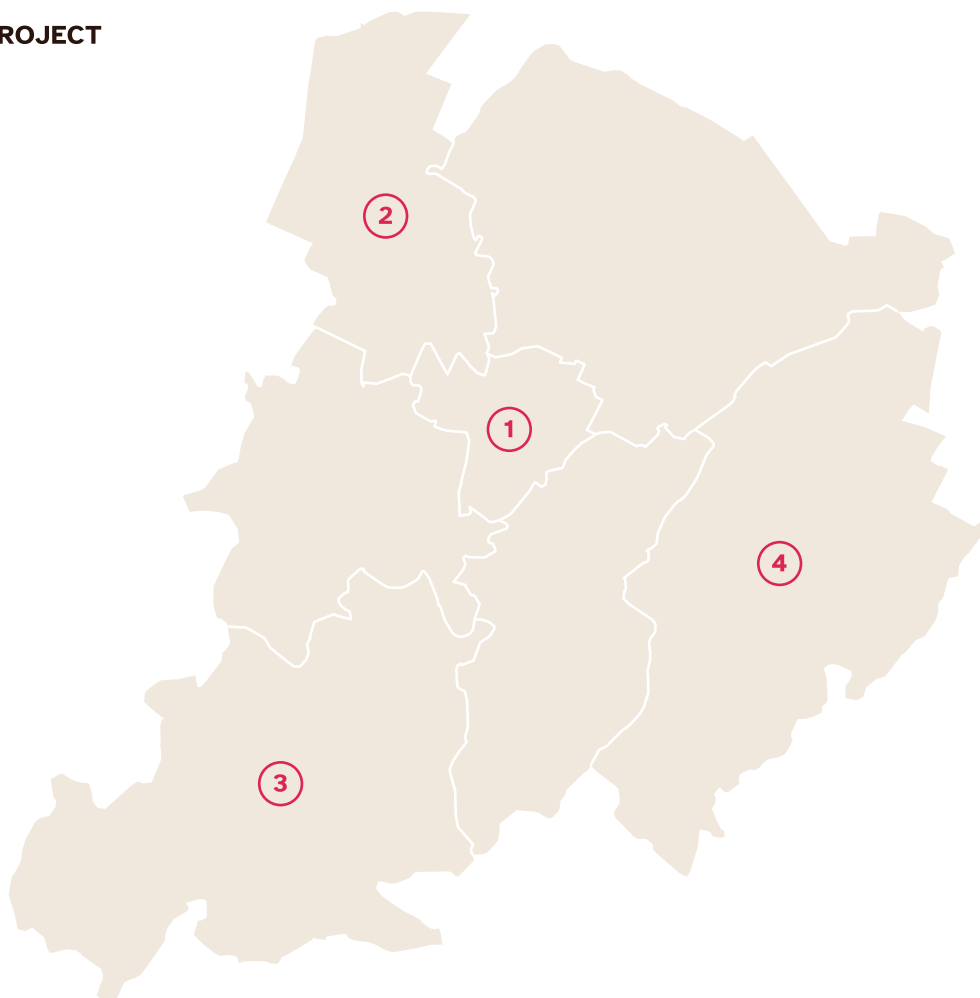
municipalities

569

total places

16

facilities



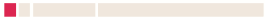
1 Bologna

Municipalities: 

1

Places: 

400

Facilities: 

1

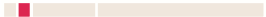
2 Pianura Ovest

Municipalities: 

1

Places: 

20

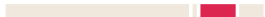
Facilities: 

1

3 Appennino bolognese

Municipalities: 

3

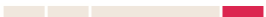
Places: 

86

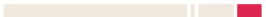
Facilities: 

4

4 Nuovo Circondario Imolese

Municipalities: 

1

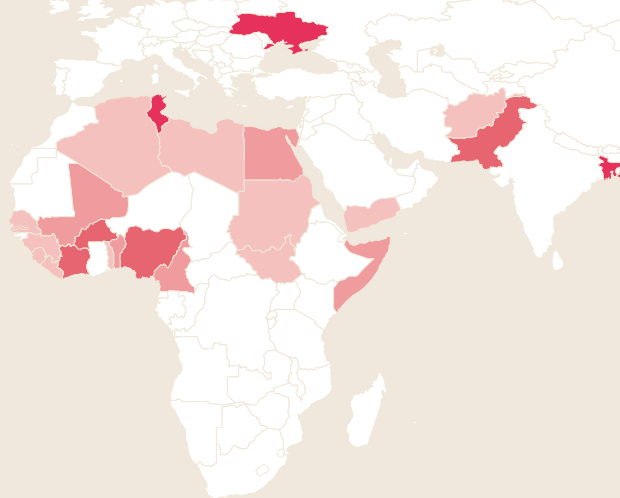
Places: 

63

Facilities: 

10

COUNTRIES OF ORIGIN



24 nationalities

20 - 40
persons

Ukraine 38
Tunisia 36
Bangladesh 23

10 - 19
persons

Ivory Coast 16
Burkina Faso 12
Nigeria 12
Pakistan 12

5 - 9
persons

Benin 9
Egypt 9
Somalia 7
Cameroon 6
Mali 5

1 - 5
persons

Guinea 4
South Sudan 4
The Gambia 3
Sierra Leone 3
Sudan 3
Algeria 3
Senegal 2

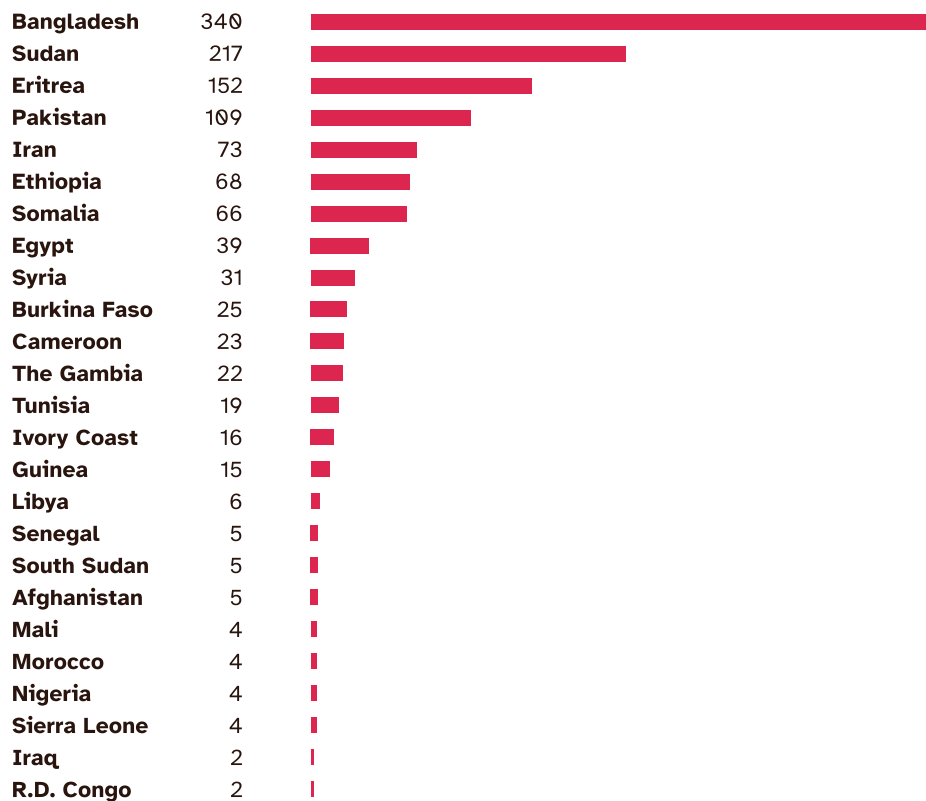
Liberia 1
Libya 1
Togo 1
Yemen 1
Afghanistan 1

1.264

adult men accommodated
in 2025 at the “Mattei”
Reception Centre

53

nationalities



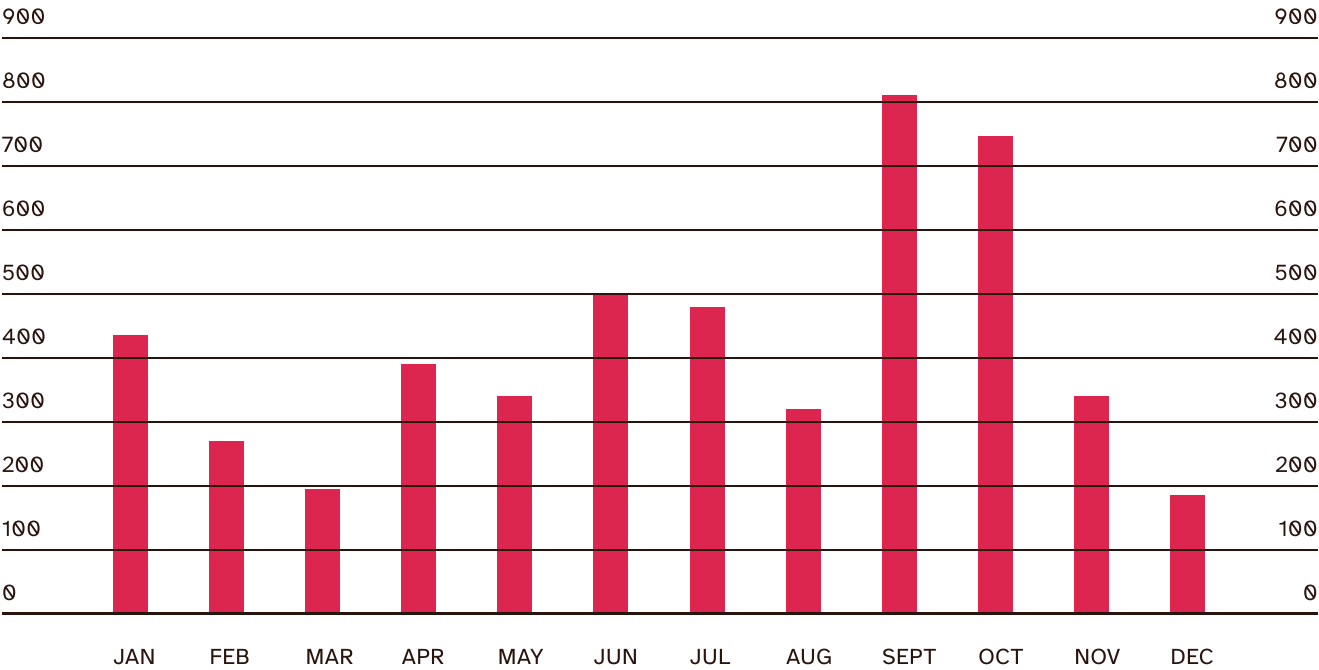
Nationalities with only one accommodated person:

Benin, Ghana, Guinea Bissau, Liberia, Nepal, Palestine, Togo, Chad.

SERVICE AND SUPPORT FOR THE TRANSFER OF APPLICANTS FOR INTERNATIONAL PROTECTION WITHIN THE REGION

Arca di Noè has assigned its own staff to the service managing the transfer procedures for people seeking international protection who are to be sent to the Emilia-Romagna region. The support provided to the Prefec-

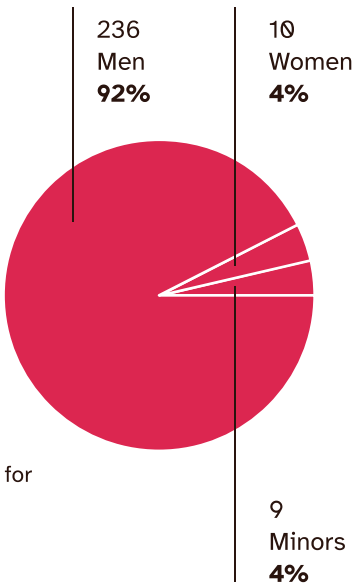
ture of Bologna, which is responsible for managing transfers by allocating quotas in accordance with the regional distribution plan, helps to minimise waiting times and ensure adequate protection for asylum seekers in transit.



Metropolitan City
of Florence

255

people accommodated in 2025 within
the **decentralised reception centres** for
migrants located throughout **Tuscany**.

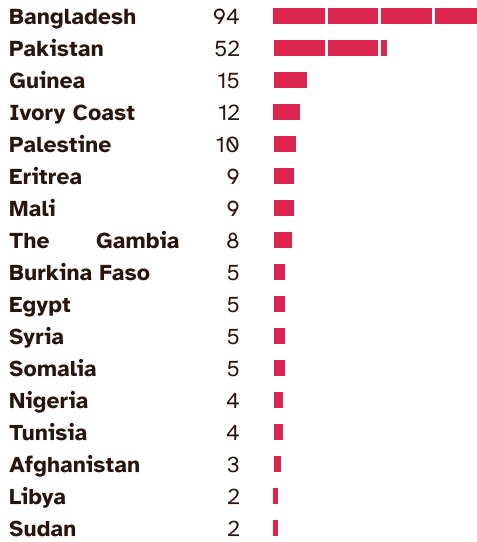


COUNTRIES
OF ORIGIN

28

nazionalità

Nationalities with only one accomodated person:
Benin, Cameroon, Ghana, India, Iran, Liberia,
Niger, Senegal, Turkey, Venezuela, El Salvador.



“CONVERGENZE”: FROM RECEPTION TO COMMUNITY-BASED LIVING



◀ Watch the video

In October 2025, Arca di Noè promoted and coordinated *Convergenze: From Reception to Community-Based Living*, a workshop held in Vinci, in the province of Florence, bringing together all the main actors and relevant stakeholders within the local network. The event provided an opportunity for cooperation and open dialogue aimed at developing effective pathways for the reception and inclusion of people with a migrant background, while building relationships with the local community to identify opportunities for greater autonomy and participation.

The event provided a chance to share challenges and explore solutions to the current issues facing the reception system. It sought to move beyond a restrictive emergency-based approach and instead view reception as a complex and multifaceted process that supports people in developing a stable and independent life plan. The transition from reception to full inclusion requires integrated action across a range of areas, including access to housing, knowledge and use of local services, learning Italian, vocational training, access to employment, and opportunities to develop meaningful relationships within the community.

The event highlighted experiences and practices aimed at fostering pathways towards active citizenship, placing particular emphasis on the need to move beyond a welfare-based approach to reception and instead promote tools that support the autonomy, self-determination and participation of people accommodated within reception programmes.

The meeting highlighted the importance of cooperation between public authorities, third-sector organisations, local services and communities: a network capable of supporting people beyond their time in reception programmes, facilitating access to concrete opportunities and the development of lasting connections with the local area.

Convergenze therefore provided a space for dialogue on the current challenges facing the reception system, emphasising that the daily work of practitioners goes beyond the management and delivery of services. It also represents a fundamental bridging function between people and the wider community, contributing to the creation of the conditions needed for genuine autonomy.



A close-up photograph of a young Black man looking upwards, framed by a purple net. The man has short, dark, curly hair and is looking towards the upper left. The net is made of thick, purple, knotted ropes. The background is blurred, showing some architectural elements and a warm, orange light source.

4.0 Cross-cutting Services

Support towards independent living is provided through a range of integrated interventions designed to respond to the diverse needs of people involved in reception services and projects throughout their inclusion pathways. Employment guidance and access to work, support towards independent living and housing, legal,

educational and healthcare support, Italian language courses, and linguistic and cultural mediation are the tools through which Arca di Noè promotes access to rights, the development of skills and active participation in community life.

4.1

Legal Assistance and Help Desk Services

Arca di Noè provides legal guidance, counselling and advisory services within SAI and first reception programmes, drawing on highly qualified staff with extensive experience in legislation relating to international protection.

The Legal Office supports beneficiaries throughout the entire international protection application procedure, through individual information and guidance sessions and group meetings focusing on the formalisation of the asylum application, the preparation of the applicant's personal statement, and the interview with the Territorial Commission for the Recognition of International Protection. The service also provides clear and up-to-date information on the rights and duties associated with legal status at the various stages of the procedure.

Through its Help Desk service, Arca di Noè provides support in Bologna to people who have completed their first reception programmes, as well as to those who are not receiving support from other services, working closely with local institutions and organisations.

Legal assistance includes support with procedures for the conversion and renewal of residence permits, the management of complex or pending administrative matters, applications for Italian citizenship, EU long-term residence permits, family reunification, travel documents and passports. The service also provides guidance and support in accessing services available in the local area.



941

people accessing the service
in 2025, of whom:

People accommodated, of whom:

842

- First Reception

351

- SAI Bologna

429

- SAI Nuovo Circondario Imolese

28

- DM/DS

34

Visits to the Help Desk service

99

RESIDENCE PERMITS

Asylum
application
313

Temporary
protection
113

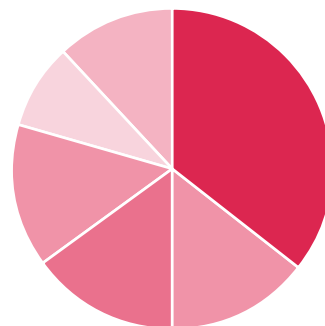
Refugee
status
163

Special protection
Italian national protection
106

Subsidiary protection
99

Other grounds: family
reasons, Article 18*..
48

** Italian residence permit
for social protection/victims
of trafficking*

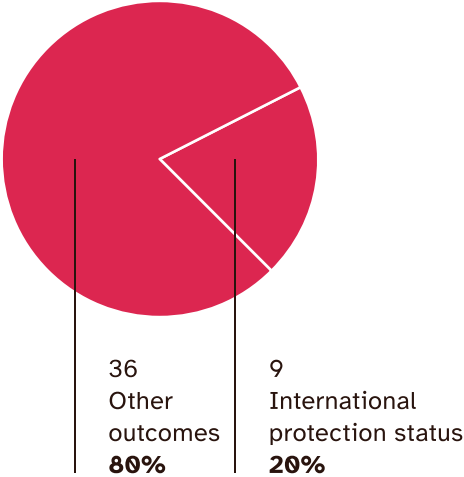


OUTCOMES OF TERRITORIAL COMMISSIONS FOR PEOPLE SUPPORTED

First Instance	
International protection status	52
Negative decisions	45
Other outcomes	10

100%

of negative decisions were
overturned on appeal



The data presented show that 48.6% of the people supported were granted international protection at first instance by the Territorial Commission (52 out of 107 cases). It is also worth highlighting the outcomes of the appeal stage. Of the 45 negative decisions issued at first instance, the appeals lodged at second instance resulted in 20% of the negative decisions being overturned in favour of the applicants (9 out of 45 cases), leading to the granting of protection by the courts. It should also be noted that none of the negative decisions were upheld at the appeal stage (0%), demonstrating the soundness of the legal cases presented and the value of the support provided during subsequent stages of the proceedings.

4.2

Linguistic and Cultural Mediation Services

Linguistic and cultural mediation plays a fundamental role in supporting people with a migrant background, as it facilitates communication between all those involved in the process. Arca di Noè has launched a pilot scheme to improve and streamline the service by identifying areas where automated translation can be used, thereby freeing up resources to focus on the most critical aspects. The use of artificial intelligence and translation applications can, in fact, pose serious risks to accuracy and confidentiality and should be avoided in complex

or sensitive situations, whilst always ensuring compliance with the GDPR and data protection requirements. For this reason, the pilot scheme is limited to translation needs that do not involve the aforementioned risks and are carried out using professional devices and software with a verification and monitoring system. Over the course of the year, thanks to the methodology adopted, a number of issues have been identified which highlight the limitations of this technology, which still requires careful monitoring by those who use it.

3.205

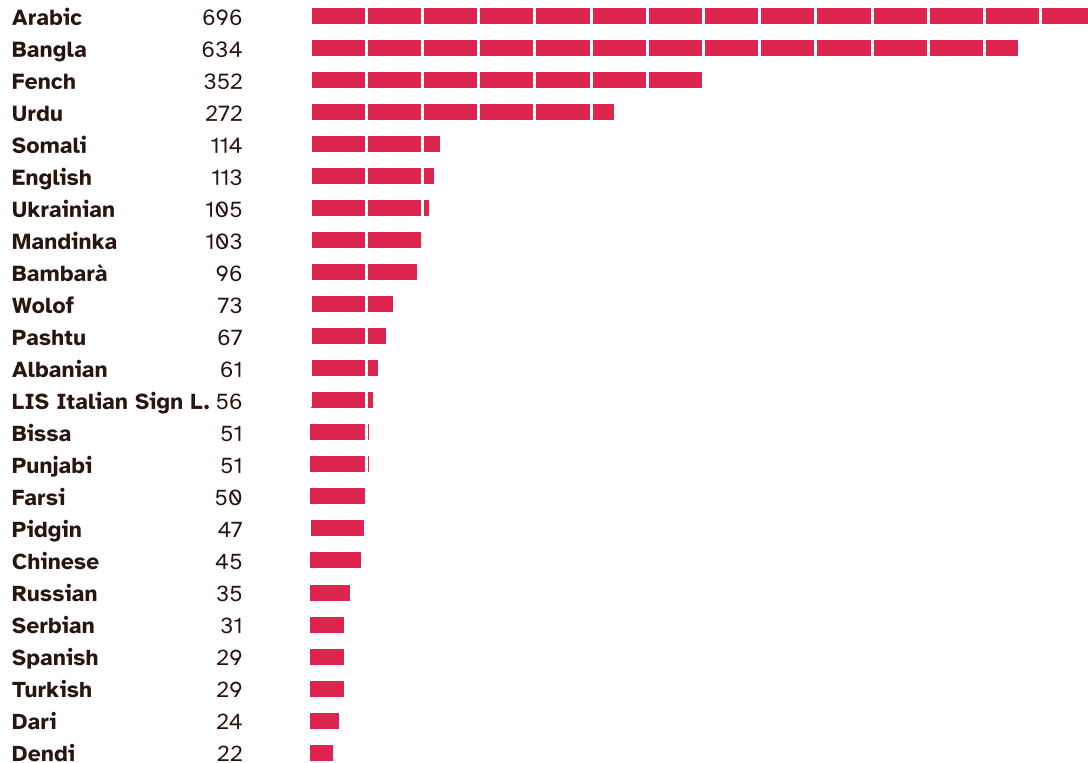
mediation
sessions provided
for reception
services

143

mediators
involved

LANGUAGES
OF MEDIATION
IN 2025

37
languages
requested



Lingue con meno di 10 mediazioni:

Kurdish, Dyula, Fula, Lingala, Macedonian, Malinke, Mòoré, Nuer, Oromo, Portuguese, Romani, Twi, Soussou.

Language and Cultural Mediation Service in Healthcare Settings

Since 2025, Arca di Noè has been one of the partners appointed to manage the language and cultural mediation and interpreting service in healthcare settings commissioned by the Bologna Local Health Authority (Azienda USL di Bologna). The service aims to promote equitable and informed access to healthcare services for third-country nationals, overcoming linguistic, cultural and communication barriers that may hinder appropriate access to and use of healthcare pathways.

The service is delivered on behalf of the Azienda USL di Bologna, the IRCCS Azienda Ospedaliero-Universitaria di Bologna – Policlinico di Sant’Orsola, and the IRCCS Istituto Ortopedico Rizzoli. It covers the main hospitals as well as numerous other healthcare facilities across the local area, providing in-person mediation, telephone interpreting and translation of healthcare documentation.

The service also provides mediation in a wide range of languages and dialects, including Italian Sign Language (LIS), Tactile Italian Sign Language (LIST), and lip-reading support, ensuring an inclusive approach also for people with sensory disabilities.

The work of qualified and appropriately trained language and cultural mediators is a fundamental tool for facilitating communication between service users and healthcare professionals, promoting greater mutual understanding and helping to reduce the risk of misunderstandings arising from linguistic and cultural differences.

"In addition the service supports people in understanding their rights, strengthening their autonomy and their ability to access and navigate the healthcare system.



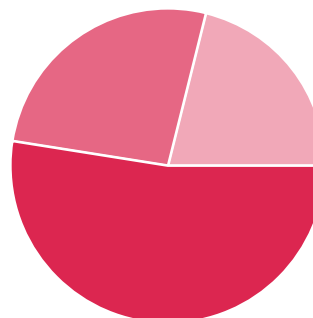
154
mediators
involved

102
mediation interventions
for users with sensory
disabilities (LIS/LIST/
other modalities)

SERVICE DATA

2.938

mediation sessions provided by the service from June to December 2025, of which:

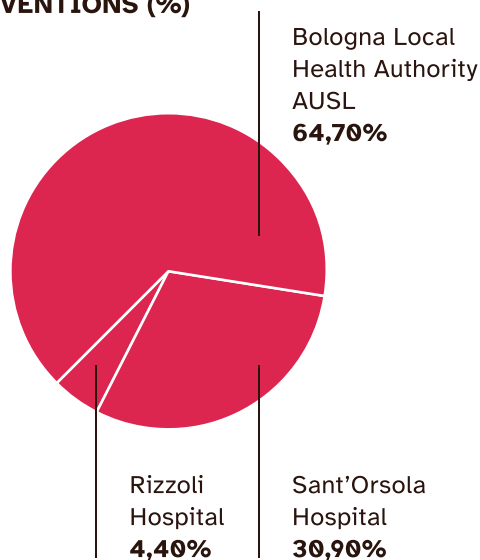


THE MOST FREQUENTLY REQUESTED LANGUAGES



DISTRIBUTION OF INTERVENTIONS (%)

across:



4.3

Italian as a Second Language (L2) Courses

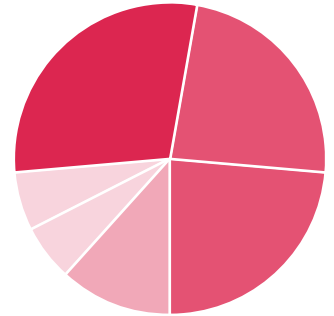
252

students
attending
Italian
language
courses in
2025



17

italian language
courses delivered,
of which:



Literacy
5



A1 Level
4



A2 Level
4



Transversal skills for unaccompanied minors
2



Driving licence preparation
1



B1 Level
1



National AMIF Projects

AMIF FINC - FUTURO IN CORSO 3

The project aims to strengthen the activities of the regional Centres for Adult Education (CPIA). Third-sector organisations, including Arca di Noè, provide support to participants in attending courses and organise training modules and literacy courses. The project activities play a significant role at a time when language teaching has been excluded from the services provided for in the reception tender specifications for asylum seekers.

Certification Center CELI

Arca di Noè is an authorised centre for administering CELI examinations (Certificate of Knowledge of the Italian Language), an internationally recognised certification for study, employment and citizenship purposes.

The CELI certification provides official recognition of an individual's level of proficiency in Italian and represents an important tool in pathways towards integration, education and employment.

The certification is issued by the Centre for Language Assessment and Certification (CVCL) of the University for Foreigners of Perugia and is structured across six progressive levels, in accordance with the Common European Framework of Reference for Languages (CEFR), from CELI Impatto, corresponding to basic language skills, to CELI 5, which certifies an advanced level of proficiency in Italian.

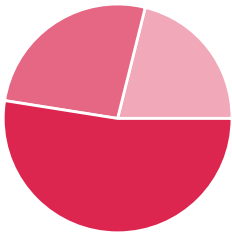
AMIF PASSWORLD

The project provides innovative services for language training. It includes workshop-based activities and short language courses tailored to participants' specific skills and characteristics. As part of the partnership with Cefal, Arca di Noè focuses on courses covering areas such as digital literacy, transversal skills and civic education.

38

candidates took the CELI examinations, of whom:

- CELI 2/CELI 2 i
B1 level for citizenship purposes
20
- Higher levels - B2, C1, C2
10
- CELI 1/CELI 1 i
A2 level for residence permit purposes
8



Italian Language School for Women of Perugia

La Scuola di Italiano delle Donne di Perugia is a service for migrant women, including trans women and mothers with young children, aimed at promoting Italian language learning as a means of fostering autonomy and inclusion and combating social isolation.

The school offers two learning pathways, differentiated by level: a literacy course for women who are illiterate or have had limited access to formal education, and a basic-level Italian language course. The courses also incorporate content related to employment, vocational training and the development of transversal skills.

To support mothers' participation, an educational service is available for children aged 0 to 3 who have not yet started nursery school. The service is inspired by the principles of outdoor education. It facilitates mothers' attendance while also providing children with opportunities for socialisation and educational experiences.

Activities take place at the Casale del Parco della Pescaia, contributing to the development and vitality of the space and creating opportunities for exchange with organisations and communities in the local area, including through intergenerational socialisation.

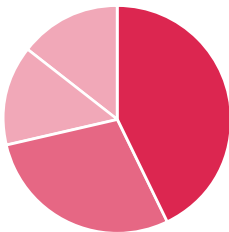
105

female students attending Italian language courses in 2025



7

italian language courses delivered, of which:



261

hours of lessons delivered

8

staff members involved, including **4 qualified professional educators**

- A1 Level 3
- A2 Level 2
- Literacy 1
- Italian for the workplace 1

4.4

Employment Guidance and Support

Arca di Noè's Employment Guidance Service is a key component of pathways towards inclusion and autonomy for people accommodated within reception programmes, supporting them in accessing the labour market and developing coherent and sustainable career pathways.

Through individualised guidance and support towards employment, the service helps people recognise and build on their skills and resources, define their professional goals and acquire the tools needed for active job searching. Particular attention is paid to transversal and professional skills developed throughout different life experiences, including education and employment experiences gained in countries of origin, which are recognised as valuable resources to be integrated into the new social and employment context.

This support includes skills assessment, the definition of an individual professional profile, the preparation and updating of CVs, the identification of training opportunities, and assistance with searching and applying for employment opportunities that are consistent with the individual's profile and with the local labour market.

Throughout 2025, the Employment Guidance Office further strengthened its links with the local network and with public and private labour market stakeholders.

Partnerships with the Adecco Foundation, UNHCR, IOM, Indeed and the network established through the Common Ground project expanded opportunities for employment guidance and access to work through skills assessment, support with job applications, interview preparation, and the identification of potential cases of labour exploitation.



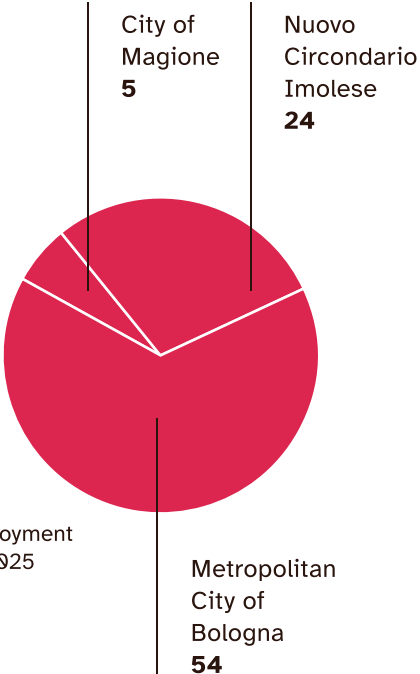
Participation in the Milan Job Fair also gave approximately 30 beneficiaries the opportunity to engage directly with companies and employment agencies. The activities carried out in 2025 confirm the service's development towards an increasingly integrated guidance model, capable of connecting people's skills and aspirations with training and employment opportunities, local services and employers' needs.

This approach aims to promote qualified and sustainable employment, strengthening people's active role in shaping their own pathways and supporting their journey towards full autonomy.



83

beneficiaries entering employment pathways in 2025



**From Initial Guidance to Training:
Activities Delivered in 2025**

People supported: new users registered in 2025

Guidance and follow-up interviews:
total appointments held in 2025

Active job-search pathways: group sessions/CV writing

Training courses delivered:
number of courses launched

#

39

237

27

59

SECTOR AND TARGET

[illegible]

Third Year of the *LEI- Lavoro, Empowerment e Inclusione* Project

As part of pathways towards autonomy, the project pays particular attention to women experiencing conditions of heightened vulnerability, including single mothers, survivors of trafficking or violence, asylum seekers and beneficiaries of international protection. As part of the third year of the *LEI - Lavoro, Empowerment e Inclusione* project, led by Arca di Noè in partnership with Densa, Trama di Terre and A Pieno Titolo, and supported by the Intesa Sanpaolo Charitable Fund, interventions have been consolidated in the areas of Perugia and the Nuovo Circondario Imolese.

The project combines employment guidance and support, language training and digital skills development with measures aimed at supporting work-life balance, particularly through mobility assistance and childcare support. At the same time, *LEI* works to influence the wider social and economic context by promoting the involvement of local businesses through Diversity & Inclusion pathways and on-the-job traineeships, while strengthening local support networks through the signing of voluntary intervention agreements with citizens and associations.

In 2025, the project further strengthened its network of cooperation with public authorities, employment agencies, international organisations and private-sector stakeholders, with the aim of expanding opportunities for labour market inclusion and supporting beneficiaries in their pathways towards autonomy.

In this context, focus groups were organised for local businesses in collaboration with UNHCR and Adecco, with the aim of increasing awareness and understanding of employment trends and opportunities available in the area. Practical workshops on active job searching were

also organised with the involvement of AxL, Gi Group and Indeed, providing participants with practical tools to access the labour market and showcase their skills.

The collaboration with CGIL and the Equal Opportunities Adviser of the Umbria Region made it possible to organise training sessions focusing on rights and responsibilities in the workplace, helping to strengthen beneficiaries' awareness of the protections and support mechanisms available to them. Cooperation with the Women's Entrepreneurship Committee of the Umbria Chamber of Commerce supported pathways towards self-employment and entrepreneurship, enabling participants to explore the opportunities and tools available for starting their own business. Finally, as part of the specialist training offer, a Retail & E-Commerce course was launched by the Refugee Employment Support Programme of INCO and Develhope, aimed at developing specific skills that can be effectively applied in the labour market.



THE *LEI* PROJECT
IN 2025



NEW PEOPLE
SUPPORTED

74



GUIDANCE AND FOLLOW-UP
INTERVIEWS

169



COURSES
DELIVERED

30



PEOPLE ENTERING EMPLOYMENT
PATHWAYS

26

Basic safety and vocational
qualifications

11

Health and social care

6

Hospitality and retail

5

Crafts, digital skills and services

4

Soft skills and job-search
workshops

4

Employment contracts signed

20

Traineeships started

(some subsequently converted
into employment contracts)

14

The *Se Scappi ti Assumo* project

Se Scappi ti Assumo is a local social and employment inclusion project for people with a migrant background, particularly asylum seekers accommodated within the Metropolitan City of Bologna. The project turns a referral into a structured pathway: identifying and recognising skills, strengthening language skills, guidance, connecting with businesses, access to employment, support during the initial phase of employment, and assistance towards independent living.

The initiative builds on the experience gained by Arca di Noè and Seneca Impresa Sociale and responds to a concrete challenge: many people have experience, skills and qualifications that are not easily recognised by the labour market; at the same time, businesses interested in recruiting do not always have the appropriate tools to select, welcome and support workers with a migrant background.

The added value of the project lies in working simultaneously with individuals, businesses and the wider context of independent living. Employment is not considered an isolated outcome, but rather the centre of a transition requiring language skills, confidence, recognition of skills, quality of the match between workers and businesses, continuity of the employment relationship, and sustainable living conditions.

The project has received funding and support from Confindustria Emilia, the business association representing Bologna, Ferrara and Modena, and constitutes a preventive measure against risks associated with severe labour exploitation.

More broadly, it promotes an approach based on early integration, in line with the changes introduced by the recast of the Reception Conditions Directive, which encourages early access to employment and establishes the principle of equal treatment of asylum seekers and nationals of the Member State with regard to employment conditions, remuneration, occupational health and safety, working hours, leave, vocational training and social security.

The Directive also emphasises the need to make every effort to prevent the exploitation of asylum seekers and any form of discrimination in the workplace, including undeclared work and the most severe forms of labour exploitation.



4.5

Housing and social inclusion

In a context characterised by strong pressure on the housing market and growing difficulties in accessing the private rental market, Arca di Noè develops interventions and tools to support housing autonomy. Access to housing is not understood simply as the availability of accommodation, but as a pathway involving social and housing support, aimed at building conditions for long-term stability.

In this area, the Cooperative's housing services operate through a range of functions: supporting people in accessing housing, mediating between tenants and landlords, activating guarantee mechanisms to protect property owners, and managing properties. These activities address both the conditions that may hinder access to the rental market and the factors that may affect people's ability to remain in their accommodation over time.

The intervention also involves coordination with local services and direct engagement with landlords, with the aim of promoting sustainable housing solutions and preventing situations of hardship or loss of accommodation.

Drawing on its experience, Arca di Noè has been involved in various training initiatives dedicated to the social sector. These include the course Housing Crisis and SAI Reception: Tools and Practices for Supporting Beneficiaries' Transition towards Independent Living, aimed at the teams of the SAI Project in Valle Sabbia and the Province of Brescia, social workers from the Territorial Social Services (SST), and representatives of the Board of Directors of Area Social Cooperative and the local authority.

Rapporti Corti	Progetto Nausicaa	SAI Abitare	Un passo avanti	AMIF C.A.S.A.
2020	2021	2023	2024	2025

NAUSICAA PROJECT HOUSING SERVICES

Promoted by the Municipality of Bologna and developed in partnership with ASP Città di Bologna and the network of the Consorzio L'Arcolaio (secondary cooperative of sociale cooperatives, including Arca di Noè), *Nausicaa* is an integrated initiative supporting local services in promoting housing inclusion for citizens from non-EU countries.

The project supports pathways towards socio-economic independence through guidance and support in accessing the private rental market.

The interventions include support in searching for accommodation, guidance, training, and assistance with the bureaucratic and administrative aspects associated with renting.

These activities are complemented by guarantee and protection mechanisms aimed at both landlords and tenants, with the objective of facilitating the matching of housing supply and demand, supporting the development of relationships based on trust, and reducing the conditions that may lead to exclusion or discrimination in access to housing.

For further information on the project's results and impacts, please refer to the [Nausicaa Project Impact Report](#).



50

pathways launched
in 2025

28

people who signed
rental agreements

SAI HOUSING

Since 2023, within the metropolitan Reception and Integration System (SAI), the methodology developed as part of the *Nausicaa* project has been adopted by Arca di Noè's housing tutors and shared with the SAI Housing working group. This has contributed to defining and disseminating common practices for supporting people on pathways towards housing autonomy.

In 2025, 119 people were involved. Of these, 29 accessed the private rental market and received housing subsidies, while 8 were placed in temporary housing projects.



UN PASSO AVANTI

The *Un passo avanti* project – a spin-off of the *Rapporti Corti* project supported by the Intesa Sanpaolo Charitable Fund – began in September 2024 and promotes social and housing mediation initiatives to improve coexistence in public housing (ERP), strengthen families' skills in managing their homes, and facilitate access to services.

In collaboration with ACER (separate company owned by local authority to manage social housing), Arca di Noè – in partnership with Società Dolce and Seneca – coordinates targeted activities including home-based support, social mediation and conflict mediation between neighbours, a local social help desk, and housing workshops.

The aim is to support housing autonomy, prevent situations of marginalisation, and contribute to building a cohesive and inclusive community.

70

people who accessed the local help desk in 2025

45

families supported through social and housing mediation

30

people who participated in workshops with ACER

AMIF C.A.S.A. COOPERARE PER FAVORIRE L'ABITARE SOCIALE E L'AUTONOMIA ABITATIVA

Launched in 2025, C.A.S.A. is a project promoted by the Municipality of Bologna and funded by the Asylum, Migration and Integration Fund (AMIF), with ASP Città di Bologna as lead organisation and project partner.

The initiative aims to strengthen pathways towards housing autonomy and socio-economic inclusion for beneficiaries of international protection and young adults transitioning out of the SAI system in the Metropolitan City of Bologna.

The project operates at several levels: supporting people in developing the skills needed to find and manage suitable housing solutions, strengthening the skills of professionals, and expanding the network of organisations involved in social housing and housing transitions.



Objectives and Expected Targets (over 3 years)

250

participants to be involved
in and supported through
the project activities

134

third-country nationals to be
supported in signing rental, housing or
co-housing agreements

4.6

Social inclusion and community participation

The inclusion of people accommodated is also fostered through the involvement of local organisations and the development of networks with the local community and voluntary sector. In 2025, collaborations were established with third-sector organisations, informal groups, community centres, and cultural and sports associations, which provided spaces, opportunities for social interaction, training activities, and intercultural initiatives.

The activities covered a range of areas, including social interaction, wellbeing, youth engagement, workshops, and guidance on accessing services, with particular attention to situations of greater vulnerability. This community-based approach helped to promote the skills and abilities of beneficiaries and their participation in community life.

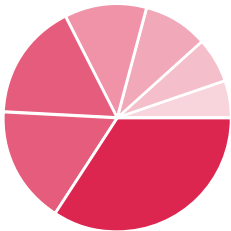
73

organisations involved



96

activities carried out in 2025, including:



Equal opportunities and combating discrimination
33



Health and wellbeing
16



Children and families
16



Sport and workshops
11



Community collaboration and awareness-raising
9



Adult education and training
6



Prevention and guidance
5

MIGRANTOOLS: VIDEO TUTORIALS FOR INCLUSION, JUST A CLICK AWAY

Migranttools is a platform offering free, openly accessible tutorials designed to promote the independence and inclusion of people with a migrant background.

Created through collaboration between Arca di Noè, ASP Città di Bologna and the SAI network, the project provides resources in simplified Italian to help people navigate key areas of everyday life: language learning (L2), the world of work, managing a home, and health-care and digital services.



◀ **Find out more**

DIGITAL DEPENDENCIES AND PROBLEMATIC DEVICE USE

In 2025, Arca di Noè organised a training and discussion session on digital dependencies and the problematic use of technological devices, with particular attention to their impact in educational, social and health and social care settings.

The initiative, delivered in collaboration with ASP Città di Bologna, Bologna Local Health Authority (AUSL Bologna), the Municipality of Bologna and the National Association Di.Te., involved professionals from local services. It explored the clinical, educational and social aspects of the phenomenon and shared tools for recognising warning signs and guiding prevention and support interventions.

The activity formed part of the Bologna SAI project and the activities of Cultural Hub of Consorzio L'Arcolaio, strengthening dialogue and collaboration among the different stakeholders across the local area.



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